LVC Companies, Inc. Solves Major Security Challenges for National Property Management Company

Executive Overview

The client is a well-known premier investor and developer. They offer students the best in university living and superior property management throughout the country.
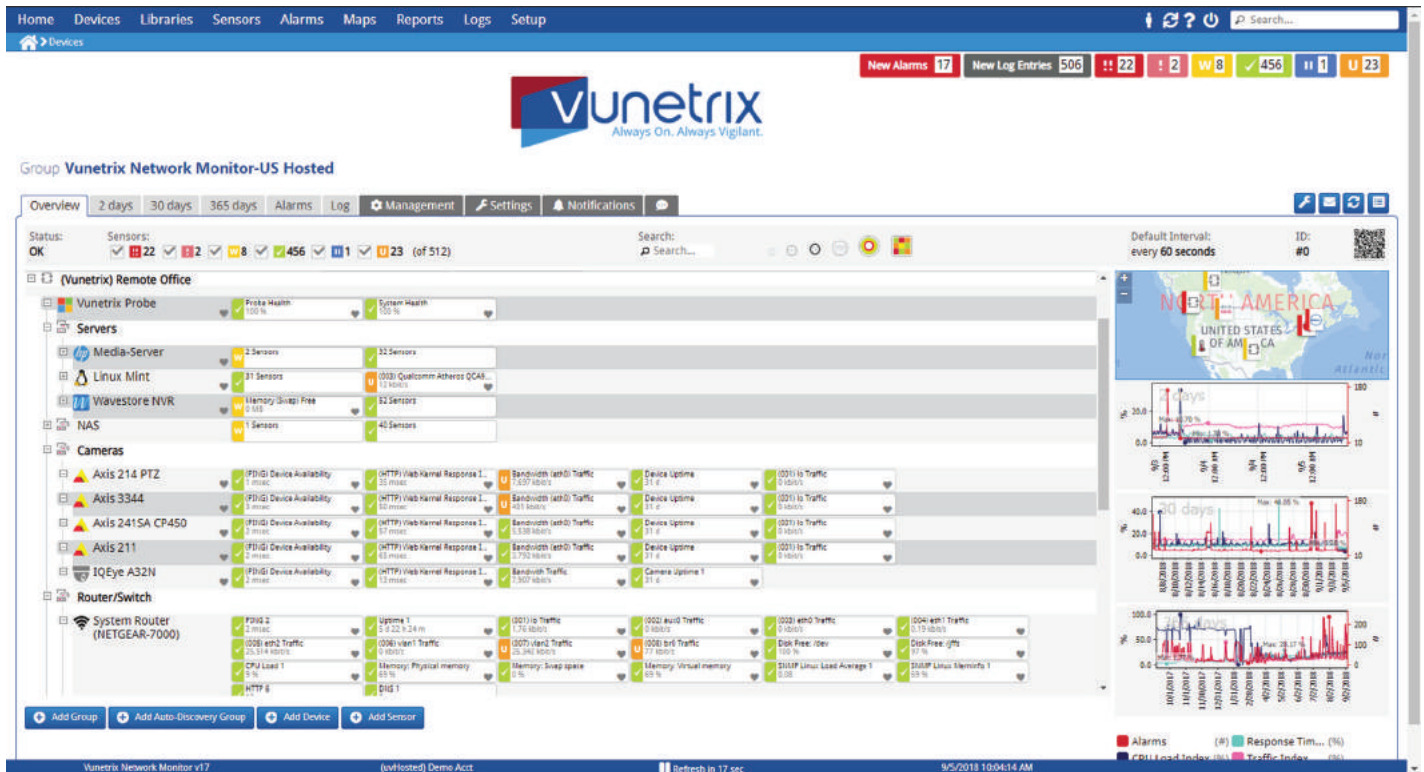
IN AN EFFORT TO:

1. Better protect their residents, students, and properties
2. Provide parents peace of mind regarding resident housing safeguards
3. Produce video evidence when property damage has occurred
4. Combat liability issues and minimize the frequency of recovery disputes

This company hired integrator LVC Companies, Inc. to monitor and proactively manage security inventory from coast to coast. Device and application health monitoring was a requisite component of their service contract.

LVC searched for a tool that would report the health and performance status from a wide range of security devices, 24/7, across a large geography. A dashboard solution with an easy and intuitive interface that would also alert them in real-time via email in the event that any of the client's security inventory went offline or failed was the goal. LVC acknowledges, "The main reason for implementing monitoring software was the technology's ability to access in-the-moment insights about all of our client's security devices 24/7. The Vunetrix Network Monitor tracks the health and performance status of devices and applications through SNMP and other sensors. It helps us proactively detect systems issues in real-time with limited human resources."

Enter Vunetrix

With Vunetrix in place, LVC technicians are alerted via email whenever a security device has a performance issue or has failed all together. Once an alert is received, the technician will log in into the SMART (Sensor Monitoring, Alerting, and Reporting Technology) dashboard and troubleshoot the issue. All problems that can be resolved remotely, for example: rebooting a camera, or restarting a service are performed from the dashboard. Other significant problems are acknowledged and referred to local technicians to perform onsite troubleshooting and/or device replacement. Resolved issues are automatically updated to up/ok status on the dashboard.

About Vunetrix

Vunetrix is a Seattle, WA-based enterprise security software company that safeguards its clients with an always-on, proven network monitoring tool. The Vunetrix SMART Dashboard detects security inventory health and performance anomalies and failures; issues alerts, and integrates with various OEM devices connected to a physical security network; and delivers real-time reports in a single-view. Vunetrix dramatically shortens the time-to-detection for security failures while increasing safety and automating device and application health check processes. For more information, visit https://vunetrix.com.

About LVC

Headquartered in Minneapolis, LVC operates nationally with regional offices in northern and southeast Minnesota, western Wisconsin and Phoenix, Arizona. LVC is a full-service fire protection and systems integration company serving clients both locally and nationally in many vertical markets across multiple construction sectors. We take the time to listen to our clients and develop solutions that will exceed expectations while meeting their needs now and into the future.

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