

Vunetrix Solves Major Security Compliance Challenge for Cannabis Clients

Challenge

All of our cannabis clients are required by law to have their video management systems monitored for performance anomalies and failures 24x7x365. In addition, they must report to their state oversight department within a matter of hours whenever any part of the system goes offline or fails.

Major Goals for Cannabis Retail Stores and Grow Operations

- 1. Stay and report compliance.
- 2. Alert state regulatory bodies in a timely manner when equipment malfunctions or fails.
- 3. Produce video evidence when property damage or theft has occurred.
- 4. Combat liability issues and minimize the frequency of recovery disputes.

Solution

Vunetrix was put in place to detect and alert when status changes occurred with any part of the video management systems. If a camera goes offline, a VMS stalls, or UPS battery life is low, Vunetrix alerts the integrator immediately. All problems that can be resolved remotely, for example: rebooting a camera, or restarting a service are performed from the dashboard. Other significant problems are acknowledged and referred to local technicians to perform onsite troubleshooting and/or device replacement. Resolved issues are automatically updated to up/ok status on the dashboard. Once the integrator troubleshoots the issues, they report status directly to the client, who then reports to the oversight department.

Result

Our cannabis clients are confident in the operation of their video systems. When there's a problem, they know they will be alerted. Not only does this help them stay in compliance and avoid hefty fines, they have an automated process for resolving and reporting challenges with their security equipment.

ome Devices Libraries	Sensors Alarms	Maps Reports Logs	Setup				13?0 25	irch
> Devices								
				oota		lew Alarms 17 New Log Entries	506 !! 22 ! 2 w 8 🗸	56 II 🛛 U 23
			VU	netri, Iways On. Always Vig	lant.			
oup Vunetrix Network N	Ionitor-US Hosted							
	365 days Alarms Log	🌣 Management 🛛 🔎	Settings 🚺 🌲 Notificati	ons 💿				/ B C B
tatus: Sensors:	505 0035 140110 008			Search:			Default Interval:	
	V 🖸 8 V 🖬 456 V 🛄 1	1 🗹 🛄 23 (of 512)		P Search	= o o 🖂 🤇		every 60 seconds	1D: #0
C (Vunetrix) Remote Office								N. 38-14
🗆 🎦 Vunetrix Probe	Prote Haalth	Suttan Hasish					NO DET AN	IERICA
E Servers							UNITED STA	
🗉 🍈 Media-Server	w 2 Seraora	22 Sensors					I OF AM D	
🗉 👌 Linux Mint	al Sersors	00030 Quelcomiro Atheros QCA5.						Atlanti } 180
🖽 📶 Wavestore NVR	w W Lienary Skapi Free	S2 Sentors					2 20.0 - C C C VS	
🗉 🔄 NAS	1 Sensors	40 Sensora					added to start and	
🗆 🗃 Cameras	_						E E I	19
🗆 🔺 Axis 214 PTZ	PD/G) Device Availability	CHTTP) Vieb Karrel Response 1.	U Sandwidth (athD) Traffic 7.697 kb/b/s	Unice Uptime	Viciti la Traffic	*	SW 100CT	862
🗉 🗼 Axis 3344	PD/G) Device Availability	. CHTTP) Vieb Karnel Response I	U Sandwidth (ath0) Traffic	Beice uptime	(001) In Traffic Distants		and 30 days	40.05 %
🗉 🛕 Axis 241SA CP450	(PDIG) Device Availability 2 million	 (wfTP) Vieb Karrel Response 1. \$7 miss. 	Eandwidth (ath0) Traffic 5.538 Mb4rs	Perce Uptime	(001) is Traffic		e 20.0 10 10 10 10	L h Alb .
🗆 🔺 Axis 211	er CFD/G/Device Availability	CHTTP) Vieb Karrel Assporae 1.	Eandwidth (eth0) Traffic 1792 Marca	e Contra Sparse	CO10 is Traffic		0.0	10
E TQEye A32N	PluGi Device Availability	CHTTP) Web Kerrel Response L.		Camera Uptime 1			102/22) 102/22) 102/91/ 102/91/ 102/91/ 102/91/	
Router/Switch							100.01	
System Router (NETGEAR-7000)	Prava z 2 mme 2008/ eth2 Traffic 25.514 kentus CPU Least 1	Uptime 1 5 5 22 h 24 m CODE vien1 Traffic CODE vien1 Traffic Klemory: Physical memory	U (307) vian2 Traffic 25.34E k0//s	CODE auto Treffic CODES brit Treffic	OC21 eth0 Traffic Oc21 eth0 Traffic Ocbro1 Ocbro1 Dok Free: /Dev To0 % S101F Linux Load Average	1004 epit traffic 10 ibits Disk free: (fft Disk free: (ftt Disk f	× soo	200 =
	5 % 	esta picta	05	•	•		• • • • • • • • • • • • •	SIE CO
🕽 Add Group 🛛 🚭 Add Auto-Discov	ery Group 🕒 Add Device	Add Sensor						ponse Tim (%)
Vunetrix Network Monitor v1		(uvhlosted) Demo Acct		Refresh in 17 se		9/5/2018 10:04:14 AM	CPILLoad Index (%)	